



When Coverage Is Lost Overnight

Susan B. - Cranston, Rhode Island



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literally saving
my life."*

That's Medicaid shares stories of people covered by Medicaid at critical points in their lives, underscoring the importance of stable health insurance coverage in building a Culture of Health.

Susan was employed by the same business for 21 years. She did a little bit of everything—working behind the desk, book-keeping, accounting and plenty of other jobs.

But all that changed when the COVID-19 pandemic hit the United States.

As a result her company decided to make cuts and Susan was let go from her job just a few years away from being able to access Medicare services. Overnight she no longer had access to the insurance that covered the care she needed for her blood pressure problem and kidney disease.

"I can't go more than a week or so without feeling at risk due to my preexisting conditions," she says.

Susan turned to the Rhode Island state insurance marketplace for help and was surprised to learn she qualified for Medicaid, which brought her such relief she broke into tears.

In just half an hour, she went from having no health insurance to support affording important medical care. Medicaid helped Susan get the care she needed and reduced a large stress from her life.

"I am so grateful Medicaid was there when I really needed it," Susan says. "It's literally saving my life."